Integration between 3CX and Skype for Business

A plugin that allows you to initiate calls in your 3CX client for Windows from within Skype for Business.

Plugin:

As of 03/22/17, it can be download from:

<http://downloads.3cx.com/downloads/3CXSkypeForBusinessPlugin.exe>

Pre-requisites

* 3CX V15 SP4 with PRO or Enterprise License
* 3CX Client for Windows V15 SP4 and later
* Skype for Business 2015 or 2016 (Windows)
* 3CXSkypeforBusiness Plugin installation

User Configuration

1. Download and install Skype for Business on the user PC that has the C3X app.

* Skype for Business 2016 (Office 365 or Office 2016)
* Skype for Business 2015 (Office 365 or Office 2015)

1. Then ensure that your 3CX Client for Windows is version 15 SP4 or later (minimum build number is 60903).
2. Download the 3CX Skype for Business Plugin and install it from here.

Note: if you have Skype for Business running you need to exit and launch again in order for the Plugin to work.

Usage:

1. Open Skype for Business in the PC that has the plugin and C3X client.
2. select the name of the “Contact” that you want to call
3. Right Click on the Contact’s name
4. Click on “3CX Call”. The 3CX client for Windows will initiate the call.

Note: If the Contact has multiple Phone numbers a list of these numbers will appear on the 3CX client for Windows. You can select the number you want to call from this list.